

Private Medical Practices & Clinics

Practice Management Software

This list was compiled in February 2021 from desk-based research. The 'summary' and 'used by' information has been extracted from the relevant websites.

Selection criteria: software has to be supported for use in UK practices by its developer.

This list is not exhaustive. If you are aware of other practice management software packages that are used by clinics in the UK, please let us know and we will update the list. Please contact john@paperclip.co.uk or 01246 418181.

	Summary	Used by	Website
Jane	Online booking system, reminders by email and text, data collection, scheduling, wait lists, classes and group bookings, ratings and reviews	Physios, chiropractors, osteopaths, therapy clinics, rehabilitation clinics, gyms and bootcamps.	jane.app
TM3	Practice management solution, patient records, online appointment booking , invoicing, payments, patient reminders and reports.	Allied health, fitness and wellbeing industries.	tm3app.com
Cliniko	Cliniko's appointment calendar is equipped with everything you need to manage your healthcare practice schedule. It is intuitively designed with flexible views, online bookings, repeat appointments, and much more. It allows you to custom-build your templates and access records on any device. You can also search and find saved notes and flag incomplete items to be finished later and has drag-and-drop enabling.	Physios, psychologists, podiatrists, massage therapists, speech therapists, chiropractors	cliniko.com
PPS	Online data system that assists bookings, email and text reminders, scheduling, back-ups and data security.	Started with chiropractors but now provide software to all therapy clinics	privatepracticesoftware.co.uk
Fresh Works CRM	Allows healthcare and therapy clinics to manage appointments, keep track of patient records, get visibility into the status of every bill, and retain patients by building trust with a healthcare CRM.	Health care and therapy clinics	freshworks.com

	Summary	Used by	Website
Pabau CRM	Pabau is an innovative, touch capable appointment CRM that works seamlessly to simplify and streamline your clinic's booking process. Appointments update and appear in real-time, and you can easily move around appointments using the drag-and-drop features. Pabau handles the entire patient life cycle to save significant time on a daily basis by simplifying key tasks such as patient consultations, consent forms, medical questionnaires, procedure photos and more.	GPs, clinics, hospitals	pabau.com
E-Clinic	E-clinic is normally provided as a hosted product, so you can access it from anywhere you have an internet connection. All data is securely backed up. Although e-clinic works for most as an 'off the shelf' product, they can also provide bespoke development work for niche clinics	Small clinics, nationwide chains, cosmetic surgeons, aesthetic and laser practitioners, slimming clinics, fertility experts, physios, osteopaths, chiropractors, clinical trial centres, ophthalmologists, vascular and radiology clinics, sleep disorder clinics	e-clinic.co.uk
monday.com	Enables companies to manage leads, sales pipelines, schedules and appointments. Monday.com is totally customisable so your team can get started instantly	Available to all companies. The CRM is tailored to the practice's individual needs.	monday.com

	Summary	Used by	Website
Zendesk Sell	For innovative healthcare organisations which want to deliver the best patient experiences, Zendesk provides secure, flexible and easy-to-use solutions for seamless patient-centric support. This allows providers to transform patient experiences for better outcomes and continuous improvement.	Available to all companies. The CRM is tailored to the practice's individual needs.	zendesk.co.uk
Caspio	Build modern healthcare CRM applications to your exact requirements, without having to write code. Caspio's point-and-click application development tools empower you to easily create professional HIPAA-compliant cloud apps that adhere to IT security best practices. Patient management and engagement, online payments and financial reporting, appointment scheduling and intake and clinician satisfaction and productivity.	Organisations can build their own custom applications to suit their practice	go.caspio.com
InfoFlo	Infoflo is an easy-to-use CRM that is perfect for managing customer/patient relationships. It is a fully integrated contact, relationship, email, calendar, document, task management solution. It includes Quick Books, Outlook and Google syncs.	Clinics and surgeries	infoflosolutions.com
Med Desk	Includes online booking, scheduling, electronic health records, reporting, task management, customisable templates, data protection security, integration, stock reporting and telemedicine.	General Practice, mental health care, independent surgeons, paediatricians, alternative health practitioners	medesk.net

	Summary	Used by	Website
Bitrix24	Provides healthcare companies with client management, real time communication tools, live chat, patient message facility, calendars, appointment diaries, document management, user groups, quotes and invoices, product/services catalogue and online payment facility.	Can be tailored to any business sector - one of these being the healthcare sector	bitrix24.eu
10to8	Healthcare software that provides Calendar Sync, email reminders, SMS reminders, two-way client chat, online booking, live reporting and integrations.	NHS and other public healthcare	10to8.com
PracticePal	Software modelled on Google Calendar, the appointment diary supports single-day, multi-day, monthly, agenda and multiple practitioner views as well as multiple clinic locations. With drag and drop simplicity, cut and paste support, plus recurring bookings, group bookings for classes and a booking wizard.	Therapy clinics such as osteopathy, physiotherapy, podiatry and more	practicepal.co.uk
Mindbody	Appointment scheduling, reporting, promotion, online payment facility, online classes options.	Fitness instructors, personal trainers, pilates instructors, yoga instructors	mindbodyonline.com
Acuity Scheduling	Synchronised/shared calendars, online payment facility manage patient files, send email and text reminders, customisation to match brand experience.	Clinics and therapists	acuityscheduling.com
Calendly	Calendar integration, with Google, Office 365 and Outlook, buffer times between appointments, calendar sharing.	Can be adapted for use within any clinic or healthcare facility	calendly.com

	Summary	Used by	Website
Helix Health (DGL) Practice Manager	Electronic Patient records, appointment scheduling, reporting, patient communications.	Clinics and surgeries	dglpm.co.uk
WriteUp	Practice management software, clinic management software, patient records software, clinical notes software, foot health software, therapist software, physiotherapy software, private practice software	Osteopaths, podiatrists, physiotherapists, reflexologists, chiropractors, speech and language therapists	writeup.com
Skedulo	Skedulo offers one system to intelligently manage all data relating to your mobile caregivers, including matching the right worker to the right appointment, scheduling, despatching, and efficiently routing caregivers to patients, all while delivering seamless onsite care once they arrive.	In-home healthcare providers, autism and behavioural health, paediatric care	skedulo.com
e-clinic (Book my Clinic)	Online booking app: bookings, payments reminders and patient portal to allow access to available appointments	Everyone from sole practitioners to multi-site and multi-disciplinary clinics and hospitals around the world.	e-clinic.co.uk
Eclipse practice management software	Diary software, bookings, appointments diary, back office administration	Veterinarians	eclipsesoftware.info

	Summary	Used by	Website
PPM Software	User-friendly calendar allows easy booking, editing, viewing and cancelling of appointments – speeding up service to patients. Automatically sends text messages to remind patients of their appointment, reducing cancellations and no-shows. Exports data to Outlook, so everyone has instant access to their schedule. Allows available appointment slots to be identified quickly thereby minimising un-booked slots.	Orthopaedic surgeons, plastic surgeons, obstetricians and gynaecologists, ENT, dermatologists	ppmsoftware.com
DGL Practice Manager	Electronic patient record, appointment scheduling, patient reviews, reporting, patient communications, workflow management, data security.	Medical practices and clinics	dglpm.co.uk
Halaxy	Smart diary, online bookings, invoicing and financial reports, clinical notes, tools, tests and assessments, clinical notes.	Physiotherapists, osteopaths, psychologists, therapy clinics	halaxy.com
Meddbase	Scheduling, patient portal, data migration, medical record management, document management, reporting and audit, invoicing, finance toolkit .	Covid-19 screening, NHS and public sector	meddbase.com
Freddiemed	Network-based practice management system for doctors and clinics. It covers the entire workflow from booking to billing including patient portal, video consultations, electronics records, prescriptions, referrals, e-consent, secure messaging, e-billing etc.	Medical practices and clinics	freddiemed.com
Vcita	Scheduling software and calendar appointments, reminders, payments, client portal.	Generic software that can be adapted to fit the practice.	vcita.com

	Summary	Used by	Website
Egton	Bespoke software that can be adapted for care services. Manages patient appointments, records and manages processed and procedures	Primary care, social care, community care	egton.net
Heydoc	Online appointment booking, payments, invoicing, patient questionnaires, patient reminders.	Medical, therapy clinics and dental clinics	heydoc.co.uk
Nookal	Online calendar booking for appointments and classes, appointment reminders, invoicing and payments.	Therapy clinics and gyms	nookal.com
Clinic-Assist	Online application that lets you manage every part of your clinic, from appointments, staff rotas and patient records, to stock control, invoicing and reporting.	Medical practices and therapy clinics	clinic-assist.co.uk
Healthcode	Provides online solutions for the private healthcare community, including practice management systems inclusive of; online billing, diary management, patient membership verification. As well as secure messaging, and clinical coding translations tools.	Medical practices and therapy clinics	healthcode.co.uk
Function 365	Online diary portal for online bookings and payments. Customisable Patient reminders for email and SMS.	Medical practices and therapy clinics	function365.co.uk
ClinicOffice	Online diary that assists bookings, email and text reminders, scheduling, back-ups and data security.	Universal appointment software - used by clinics but also other organisations such as Tesco and Barclays	pioneersoftware.co.uk

Your Team



Alex
Client Relationship Manager

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Hi, I am Alex and I am responsible for ensuring your account is set up in line with your preferences and your expectations.

I will call you and work through our simple on-boarding process with you. I look forward to working with you.

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Holly
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Hi, I am Holly and I make sure we deliver on our service promises to you. I look after your account, ensuring we meet the challenging KPIs we deliver for all our clients.

I am your first point of contact for any questions you may have. I look forward to working with you.



Anne
Managing Director

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We are all individuals; each of us with our own set of aspirations, hopes and needs. Paperclip's ethos is to tailor our service to meet your unique requirements. You can trust Paperclip to engage with your patients in a friendly and professional manner. When we take that call, we are your practice.

I am proud of what we have created and achieved at Paperclip. For me, the future is an exciting place full of challenges and opportunities. We know we can help you, and we know you'll enjoy working with us.

